

# BARAUSSE

## WARRANTY CERTIFICATE

Barausse Srl designs and manufactures its products in compliance with the quality management system under ISO 9001 standards, which provides for a constant monitoring of the product through all the production stages. Barausse guarantees, for a period of 2 years (from the invoice date):

1. the door components, as long as the door is installed in places and environments under normal climatic conditions; a further requirement is the correct use of the Barausse anti-humidity kit, limited to those doors which are installed in bathrooms or in underground levels.
2. locks and hinges, excluding handles.
3. the intactness of the leaf, provided that it has been properly fitted and installed, correctly maintained and used.

The guarantee includes defects or anomalies in the door components clearly attributable to the production process that affect its normal functioning within the terms governed by the European regulations UNI EN related to interior doors.

The guarantee excludes:

- any damage due to a product misuse (e.g. placed outside of buildings in direct contact with atmospheric agents).
- any damage due to transport or loading/unloading of the goods on the customer's behalf;
- variations of tonality due to the normal chromatic alteration of natural wood;
- any damage deriving from improper maintenance of both the hardware fittings and the wooden parts, from storing the product in places with inappropriate environmental conditions (prolonged exposure to direct sunlight, close to sources of heat higher than 60°C or to sources of humidity in direct contact or for a long time);
- any variations of the product due to the treatment with inappropriate detergents;
- any consequence deriving from incorrect installation of the product or improper use;
- damages caused by normal wear, inadequate treatment or use, accident or force majeure;
- any consequence not attributable to the production stage.

Barausse Srl therefore undertakes to make available free of charge any part or component of the door that is evidently defective at the origin or missing at the time of installation.

## GENERAL WARRANTY CONDITIONS

1. For the warranty to be valid, it is necessary to comply with the indications for installation shown on the instruction sheet contained in the pack of fittings.
2. Any components found to be defective must be photographed individually, highlighting the defect; the photos should be sent to the following address [info@barausse.com](mailto:info@barausse.com) for the necessary verifications.
3. Components recognized as defective will be made available within the 30 days from the notification with indication of the place of collection.
4. The disassembly, transportation and replacement of the defective components is to be carried out exclusively by the customer and at its own expense and therefore under its own responsibility.
5. Barausse Srl is exonerated from all responsibility and obligation for any accident to persons and things which may occur during replacement of the defective components.